

Vision:

Highland Museums aim to provide a welcoming museums service that provides inspiration learning and enjoyment for all.

Audience:

Highland Museums have a responsibility to provide a welcoming and safe environment that inspires learning for: local communities, the Highland community, and all visitors to the Highlands.

This includes young people; schools, life long learners, specialist groups, families, researchers, students, volunteers, and other users.

The museum service is committed to working with users and potential users to develop learning opportunities suited to their needs. The museum service aims to provide a service that reflects the communities that it serves. The museums will also actively use evaluation strategies to ensure that it offers the best possible service.

Learning:

The museums will provide opportunities for users to gain learning and enjoyment from its collections through

- Space

- Interpretation

- Staff knowledge/experience

These three resources will support all users to explore and engage with the collection and create their own meaning and relevance. In turn the museums are committed to the development of these resources.

We will work actively in partnership with Community Learning colleagues to promote the museum as a resource for learning.

Access:

In order to make these learning opportunities accessible to all current and potential users, the museums will provide different opportunities to engage with the collection. This will take into account learning styles, physical needs, and attitudes towards museums.

Some of the needs that have been identified are:

- Physical access

- Intellectual access

- Language, including Gaelic

- Social inclusion and outreach

In order to achieve these goals it is necessary to work with:

- Staff and Volunteers within the museum service

- Members of Community Learning and Highland Council

- External partners